

Quality Policy

ARMOLTEC, S.L. dedicates its business activity to the MANUFACTURE AND MARKETING OF RUBBER ARTICLES.

The company's General Management considers the following to be the strategic objectives of its management:

- Achieve the full satisfaction of its customers and stakeholders by strictly adhering to product requirements, including regulatory requirements.
- Implement continuous improvement in all your processes.
- Ensure compliance with delivery deadlines to customers.
- Commercial action focused on attracting new customers with a higher quality level.
- Increase or improve our competitiveness.
- Training of staff at all levels to achieve the quality objectives set annually.
- Continue in the study and implementation of automation of all those processes that allow it.
- Continuous training for all workers in order to avoid accidents and protect the environment.
- Minimise risks through compliance with Health and Safety regulations in order to reduce accidents.

To achieve these objectives, the Directorate-General undertakes to lead and promote the implementation of the following actions:

- Establish and maintain an effective, efficient Quality Management System, perfectly harmonized with the rest of the processes of the business activity and monitoring it with a clear commitment to continuous improvement.
- Within the framework of this System, the determination of the conformity of the work to contractual and regulatory requirements will always be supported by objective results and evidence.
- Establish methods of communication with customers to know their degree of satisfaction with our products, as well as a process of continuous interrelation with our suppliers.
- Ensure that the company, the technical, administrative and production staff are fully familiar with the Objectives and the Quality Policy and respect for the Environment; as well as compliance with Safety and Hygiene and Health Surveillance regulations; through dissemination and training activities at all levels.
- The Company has set itself a sustainability objective in the different areas, waste elimination from the administration department with the implementation of EDI systems, Supplyon, with the elimination of paper, electronic invoicing, to minimising waste in the other sections. Implementation of the calculation of the Carbon Footprint.
- To generate synergies of collaboration with other companies in our sector.

The Quality System of ARMOLTEC, S.L. is based on the requirements of the UNE-EN-ISO 9001:2015 and IATF16949:2016 standards.

Javier Navarro Minguillón



Manager

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